

The Investigator of the Year Award Quality Control Panel

In order to maintain a high standard and to ensure that there is a manageable number of entries to be voted for, a sifting process takes place. This is performed by three long serving, highly respected ABI members that act independently of each other to grade the cases that are submitted each year. The cases are summarised and anonymised.

The QCP act in a similar way to boxing judges; each scoring without consulting the other panel members.

Each case is assessed against three ingredients

- **Outstanding.** How much different and better is this investigation than the majority of other cases that ABI members handle from day to day.
- **Investigative Skills.** What levels of knowledge, care, innovation, strategic and tactical planning, zeal and tenacity were present?
- **Commendable.** How likely is this case to be commended by fellow professionals?

A panel member may award a score of 0-5 in each of the three areas and therefore a case can earn up to 15 points per panel and up to a maximum of 45 points through the combined scores of the three panel members. Only cases that score 36 points or more will advance to be voted on by the ABI membership.

Introducing the Quality Control Panel: -

[Andy Coates](#)



Andy Coates is an Authorised High Court Enforcement Officer, has been an ABI member since 1995 and heads Enforcement Bailiffs Ltd located in Darlington.

Andy is vastly experienced in the investigation, process serving and an expert in enforcement fields and specialises in bespoke evictions and equine enforcement.

Andy is a former governing council member and has previously served as the Northern Branch Chairman. Andy has also won the Frank Martin Award.

[Annika McKillen](#)



Annika McKillen has been an ABI member since 1995 and in business since 1989. She heads Securway NI Ltd, located in Northern Ireland. Annika's team are experienced in process serving, status and trace work and have an excellent and longstanding surveillance team of local ABI members.

Annika has previously been on the Disciplinary Panel for the Association and a member of the Governing Council

[Wayne Reynolds](#)



Wayne Reynolds has been both a company director of Reynolds Confidential Limited at Cardiff and a full member of the ABI for over 20 years.

Wayne has a BSc (Hons) in Criminology and specialises in process serving, surveillance and complex fraud investigations.