



Professionalising today – Protecting tomorrow

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40yrs international investigative experience, Ian was the first full-time investigative interviewing support-staff manager, appointed in 2006, as a strategic lead by UK policing to ensure standards and compliance, managing risk whilst supporting Senior Investigating Officers (SIOs) to manage investigations. In that role he authored strategies and policy documents, applying innovative evidence-based tactics in numerous high stakes, sensitive, and complex investigations to best ensure that case management was 'extraordinary'. His work was exposed to scrutiny at the highest level and never successfully challenged or undermined, often setting a benchmark for national practice and securing justice for many.

His proudest legacy to policing was the design and delivery of a server-based digital interview recording solution that transformed the way interviews of witnesses and suspects were conducted and captured, replacing obsolete 30 year old cassette recording facilities.

Leaving policing in 2014 he was appointed as the CEO of Intersol Global, a company fusing investigation research with world-class practice to apply those skills proportionately and contextually to train, advise, and conduct investigation and investigative interviewing across several sectors, positioning outstanding investigation and interviewing practice as the 'golden thread' of all workplace investigations and fact-finding meetings.

Under his leadership Intersol designed the world's first externally accredited qualification to conduct investigative interviews and manage difficult conversations.

The combined expertise, years of practitioner experience, research, and training credentials give Intersol associates unparalleled credibility and effectiveness, enabling the delivery of Extraordinary Case Management (ECM®), improving performance and the output of workplace meetings, making the investigation process 'lean' whilst ensuring critical decisions are based on accuracy, fact, and detail.

Ian will present to conference on “Contemporary Issues in Investigation and Interviewing”, providing insight into proportionate application of investigative interview skills in the corporate sector and how to manage difficult workplace conversations, crucial when decision-makers rely on accuracy, fact and detail. He will introduce qualifications designed to support professionalisation of investigation services, highlighting with case studies how his company has transferred those skills relevantly to regulators and the private sector.

Recognising their affiliation and history with public sector law enforcement Intersol have agreed a 25% reduction in the cost of their online level 3 investigative interview qualification. Normally £200 +VAT (including a fixed Skillsfirst registration fee), it is offered to all ABI members for just £150 +VAT inclusive of fixed fees. Email philip@intersolglobal.com for details and registration quoting ABI Conf Offer.